

In the space below, please provide a statement (approximately 300-words) that will be helpful to the electorate in their selection. This page will be posted to the University Secretariat website exactly as submitted by the nominee; do not submit personal information on this page (i.e., address, telephone number, e-mail address, photograph, etc.). Please limit your statement to this page only.

**Name of Nominee: \_**Milena Head

Current Positions:

Professor, Information Systems, DeGroote School of Business, McMaster University Wayne C. Fox Chair in Business Innovation

Director, McMaster Digital Transformation Research Centre (MDTRC) Academic Director, EMBA Program

Research Interests: My research focuses on human-computer interaction and understanding how we use and misuse technology. Of particular focus, I seek to expand understanding of marginalized groups’ (e.g., older adults) use of technologies so that digital divides can be bridged for benefits to all. Utilizing multiple methods (such as quantitative surveys, qualitative interviews and neurophysiological measures), my research provides innovative and rich insights for both academics and practitioners. I have published over 160 papers in top academic journals, books and conferences.

Research Impact Metrics:

Citations: >13,400 (since 2020: >5,100)

h-index: 36 (since 2020: 26)

i10-index: 65 (since 2020: 41)

Select Teaching Awards:

Basu Teaching Award (voted on by MBA students): awarded 12 times President's Award for Outstanding Contributions in Teaching and Learning OCUFA Teaching Award

Coach of the Year, John Molson MBA Case Competition

Administrative/Service Experiences:

Throughout my academic career of 25+ years, I have actively served in numerous service roles, including administrative leadership, conference organization, editorial responsibilities, committee memberships, and student mentorship. Through my service in roles such as Associate Dean, Program Director and Research Centre Director, I have had the opportunity to engage in and oversee various initiatives to enhance the School's teaching and research excellence.

Statement of Service: I am committed to fostering academic excellence and supporting faculty development. My extensive experience in research, teaching, and administration equips me with a comprehensive understanding of the academic landscape. I am dedicated to promoting a fair and transparent tenure and promotion process, ensuring that all faculty members are evaluated based on their merits and contributions. My collaborative approach and commitment to diversity and inclusion will help create an equitable environment for all faculty members.